

***Everything you need to know about your reservation
Terms and Conditions***

1. General terms and conditions for booking (hereinafter „Terms”)

VEDA Holiday EOOD (hereinafter „Landlord”) is the company managing villa Montebelo Residence in according with common rules and the contract with the property owner.

2. Booking and payment

Upon reservation, 30% deposit of the total amount for your stay is required to be paid to:

RaiffeisenBANK (Bulgaria) EAD
IBAN: BG21RZBB91551010784508
BIC code: RZBBBGSF
Recipient: VEDA Holiday EOOD

A deposit is required as a confirmation of your reservation and is a guarantee of your stay.

The balance of the amount of your reservation is payable on the day of check-in.

3. Security deposit

A security deposit is required to cover the cost of any damages or breakages. The deposit shall be returned to the guests at the check-out.

4. Cancellation

If canceled and the renter has only paid the reservation deposit, no refund is issued.

5. Arrival and departure

Standard check-in time is after 14:00, earlier check-in is possible only after confirmation from the Landlord.

Standard check-out time is 10:00.

6. Guests responsibilities

Before the booking the guests must accept the Landlord terms and conditions, and the rules of the property keep the property and all furniture, fittings, effects, facilities, equipment and grounds in the same state and condition as at the commencement of the booking, and in the same state of cleanliness and general order in which it was found.

The Landlord reserves the right to make deductions from the security deposit or to claim compensation for costs over and above the sum of the security deposit.

7. Number of people using the property

The number of persons using the property must always be honoured by the guest as it must not exceed the maximum number of guests set by the guest on the booking.

The Landlord has the right to terminate the rental without prior notice and without refund if the numbers are exceeded.

8. Access

The Landlord shall be allowed reasonable access to the property to carry out urgent maintenance and/or inspection.

9. Lost things

The landlord is not responsible for lost, damaged or stolen personal property.

10. Pets

Pets are NOT allowed.

11. Parking

There is a large private parking in the yard of the villa.

12. Video surveillance

Villa Montebelo Residence is equipped with a permanent video surveillance system in the common areas.

13. Environment

The property is surrounded by forests that may encounter flora and fauna e.g. mosquitos, wasps, ants, etc.

WE WISH YOU A PLEASANT STAY!

